September 2006

#### Fiscal Services:

- New police alarm permits issued in August totaled 61, bringing the fiscal year to date total to 103. The total number of active permits as of Aug. 31 is 4,481.
- ➤ Invoices billed in August totaled 559, with a valuation of \$674,292. Invoices billed for fiscal 2006-07 to-date total is 1,087, with a valuation of \$1,107,259.
- ➤ Delinquent notices issued in August totaled 43, with a valuation of \$158. Delinquent notices issued for fiscal 2006-07 to date totaled 97, with a valuation of \$327.
- ➤ The total number of general checks and direct deposits in August was 837 and 166, respectively, with a valuation of \$5,172,893. The total number of general checks and direct deposits for fiscal year 2006-07 to-date totals 1,613 and 312, respectively, with a valuation of \$9,603,764.
- Purchasing: In August, the Division: processed approximately 185 requisitions, and saved \$4,134 through early payment discounts. Central Services made 192,357 copies and processed 12,821 pieces of mail.

### Revenue:

- ➤ In August, 153 new business registration certificates were issued. Of that total, 85 were for businesses located in Fullerton and 68 out of the city, but will be conducting business here. Business tax collected for the new registrants totaled \$10,641.
- ➤ A total of 179 businesses closed in August: 67 in the city and 112 out of the city.
- ➤ The number of business certificates renewed in August was 955, which totaled \$112,926 in tax revenue collected.

### Utility Services:

- ➤ In August, customer service staff answered 2,872 calls.
- ➤ Cash register transactions processed in August numbered 4,264 and totaled \$10,581,196. Transactions by payment method were: credit cards, 1,267; checks, 1,383; cash, 755; and direct deposits, 136.

# **Community Development**

Community Preservation: In August, the staff: received 309 complaints; resolved 254 complaints; conducted 689 inspections; issued 200 first notices of violation and 25 citations; arranged for MG Disposal to pick up 60 large items (i.e., sofas, appliances, etc.); made 25 requests for graffiti removal; arranged for the collection of 54 stray shopping carts; received 102 calls over the Division hotline; and billed \$3,700 in revenue.

### Building Division:

- ➤ Inspection stops in August totaled 1,511 and resulted in 2,167 individual inspections. Average daily inspections were 103, while the average daily workload was 12.6/18 calls/inspections per inspector.
- ➤ The new on-line appointment program started Aug. 30. Citizens and contractors needing to meet with a Division staff member can schedule an appointment themselves simply by logging onto the City's website.
- A total of 294 plans were submitted for plan check in August. Of that total, 142 plans were checked the same day at the counter. There were 1,799 visitors to the permit counter, and 651 permits and plan checks were issued. Total valuation of the permits issued was \$10,759,000.
- Plans for phase one (demolition of rear building and construction of new loading platform) of the Home Depot/Sam's Club project have been reviewed and ready to issue.
- ➤ A building permit has been issued for the new Bank of America at 2101 N. Harbor Blvd.
- A building permit has been issued for the Sunrise Assisted Living project at 2226 N. Harbor. The grading is completed and the foundation walls are under construction.
- > Staff has issued a TCO for the new Farmer Boys restaurant at 1446 N. Harbor.

# Engineering

- Project Development and Design:
  - ➤ Caltrans has authorized the City to advertise for bids on the Lemon Street Reconstruction and Landscape Improvement Project from Chapman to Berkeley avenues. The improvements will include landscape medians, decorative lighting, sidewalk replacement, and tree planting. Construction is scheduled to begin in January and end in April.
  - Plans are complete for the Vehicle Maintenance Shop Concrete Replacement Project and bids are being sought. The project will include removing and replacing the concrete floor. The project is scheduled to begin in October and end in December.
  - ➤ Caltrans has authorized the City to advertise for bids for the Orangethorpe Reconstruction Project from Brookhurst Road to Courtney Avenue. The project includes reconstructing the street and replacing damaged sidewalk, curb and gutter. Construction is scheduled to begin in November and end in January.
  - ➤ Plans and specifications for repairing an existing 48-inch storm drain have been completed and the project is out to bid. Construction is to occur in November.
- Construction Management: Work is under way on the Sewer Replacement Project in Lemon Street, Rosslynn Avenue and State College Boulevard. The contractor, Garcia Juarez Construction Inc., has installed a new 8-inch sewer main on Lemon between Chapman and Berkeley avenues, and on State College between Chapman and Commonwealth Avenue. The contractor has begun installing a 21inch sewer main on the 300 and 400 blocks of E. Rosslynn. The project is on schedule, with completion projected for October.

## Fire

- Statistics: The Department responded to 808 requests for service in August, which was down from the August 2005 total of 846. Of the requests, 675 were for medical aid, 31 were for fires, seven were for hazardous materials incidents, and 48 were service calls. In addition, 103 automatic aids were given and 85 were received.
- Suppression Notable Activity and Responses:
  - ➤ On Aug. 20, Anaheim Hazmat responded to a Freon leak in the refrigeration unit at Albertsons in the 900 block of W. Orangethorpe Ave. One citizen was exposed to the substance. Anaheim is one of Orange County/City Hazmat Emergency Response Authority's units to which Fullerton is a subscriber.

- On Aug. 21, Fullerton SWAT/TEMS (TEMS stands for "Tactical Emergency Medical Service") trained together with North County SWAT team. That same day, at 2 a.m., the SWAT/TEMS team was called out to serve an arrest warrant.
- On Aug. 23, Engines 4 and 1 were dispatched to a vegetation fire in the 300 block of W. Bastanchury Road. The Battalion Chief/Arson Investigator was informed two juveniles were being held as possible suspects. The Police responded to assist with interviewing of witnesses and possible suspects, and the two juveniles admitted to having started the fire by lighting a smoke bomb.
- ➤ On Aug. 29, Engine 4, Battalion 1 and Environmental Compliance Specialist Miner responded to a crude oil spill into the storm drain. Approximately 800-1,000 gallons had spilled into Brea Creek during transfer from a tank to a tanker truck at the tank farm at 1400 E. Bastanchury (Coyote Hills Golf Course). The spill was stopped by Maintenance Services near Harbor/Chapman, behind Spring Field Banquet Center, and Patriot Environmental handled the clean-up.
- Four out of five probationary Firefighters successfully completed the four-week Fire Department mini-academy prior to being assigned to a response crew.
- ➤ Firefighters Lori Reese and Britt Farmer started Paramedic School Aug. 21. The training will last nearly eight months. Firefighters Jeff Newcomb and Kyle Mochizuki completed training last month and received their Paramedic licenses.
- ➤ Congratulations to Fire Engineer/Paramedic Mike Boyd on his promotion to Captain/Paramedic Aug. 20.
- > Suppression personnel attended a railroad safety class presented by Burlington Northern Santa Fe railroad (BNSF).
- ➤ Citywide NIMS training, federally required preparedness training for City employees, is under way and should be completed this month. More than 300 employees have been trained as of this writing.
- ➤ The next round of the three-day Community Response Volunteer Training (CERT) is scheduled for Oct. 28 and Nov. 4 and 11 at the Basque Yard. Fullerton employees or citizens interested in getting involved in their community may sign up now by calling 773-1316 for further information.

# **Human Resources**

 Liability Program: Nine new claims were filed in August. No lawsuits were served. Workers' Compensation: Eight new claims were filed in July.

### Recruitment:

- Staff recently completed or is nearing completion of recruitments for Streets Superintendent. Additional management/professional positions open or soon to be opened are Assistant Engineer, Associate/Civil Engineer, Children's Services Librarian, Cultural and Events Specialist, Information Systems Project/Programmer Manager, Recreation Supervisor, and Redevelopment Project Manager I/II.
- > Planning for the recruitment of a new Library Director is under way. Staff will run this recruitment.
- Employee Processing: In August staff processed three regular and one nonregular promotions, six regular and 11 nonregular new hires, and eight regular and seven nonregular separations.

# Library

 One Book, One Community: As the Library's Centennial year draws to a close, the staff is preparing for a two-month "One Book, One Community" campaign. During September and October, a series of free events are being planned around the bestselling book "The Kite Runner" by Khaled Hosseini. The calendar of events can be found on the Library's website, www.fullertonlibrary.org, or picked up at any Library facility. A brief presentation by the Board of Trustees will be made at the Sept. 19 Council session.

## • Friends of the Library:

- ➤ The next used book sale at the Main Library will be Sept. 8-10. On Friday, Sept. 8, the sale is open to "members only" from 10 a.m. to 1 p.m. You may join the Friends at the door to take advantage of the special event. From 1-4 p.m. the sale is open to everyone. The Saturday hours are 10 a.m.-4 p.m. The Sunday hours 1-4 p.m. From 3:15-4 p.m. Sunday, the Friends will hold the ever popular "Buck-a-Bag" sale.
- ➤ This will be the last book sale of 2006, and the last opportunity for people to become members of the Friends. This is an important deadline for anyone hoping to attend the "Conversations with Huell Howser" program sponsored by the Friends Nov. 5. Tickets to the Friends annual meeting on Nov. 5 will be allocated by a drawing of interested members only. Tickets will be limited to two tickets per winner. Drawing forms must be received and postmarked by Sept. 15. Winners will be mailed their tickets after Oct. 8.

• Retirement Announcements: Director Al Milo and Administrative Secretary Betty Schwarzkopf have both announced they will retire in December. Al Milo will have been with the City of Fullerton 20 years, while Betty has completed 25 years.

## Maintenance Services

 Administration: The Department's support staff received 1,580 calls in August, an average of 75 per workday, or 38 for each of our two primary customer service personnel.

### Landscape:

- ➤ West Coast Arborists, the City's contract tree-trimming company, has performed the following services since July 1: trimmed 1,433 trees; removed 117 trees and stumps; planted seven trees; and responded to 288 requests for fallen limbs and trees.
- Orange County Juvenile Work Program crews continued to perform weed abatement and brush clearance at the Fullerton Recreation Riders Arena in August. Brea Dam basin area brush and weed clearance is complete and crews are working on the Juanita Cooke Trail north of Hermosa Drive.
- Red imported fire ants have been sighted at six locations in August.
- ➤ The Division received 12 calls on beehives and swarms and eradicated 10 in August. The hives were located mostly in City trees and water meters.
- ➤ Landscape crews assisted the Police Department with a general clean up resulting from transient activity to the rear of Hunt Library.
- The turf operations/trail crew scarified and resurfaced the walking track at Parks Junior High in preparation for the new school year.
- Crews distributed 200 cubic yards of tot lot chips at Independence, Hermosa, Chapman, Lemon and Truslow parks.
- ➤ Tan vinyl fencing located at the front of Amerige Heights Shopping Center was repaired and reinforced as a result of a traffic collision.
- Chain link fence fabric was replaced at Ford Park next to Richman Avenue.
- ➤ The Division received 49 service requests in August, of which 43 have been completed and logged, and the remaining seven are in scheduled status.

- Water: In August the Division produced 1,116,194,360 gallons of water. Of that amount, 363,250,000 gallons - 32.54 percent - were pumped from wells and 752,944,360 gallons - 67.46 percent - were purchased from the Metropolitan Water District.
- Equipment: The Division performed 90 PM inspections, one smog check and three smoke tests in August.
- Street: In August crews: cleaned 1,684 miles of streets, five roadway spills, 80,611 linear feet of sidewalk and 157 drains; used 106 tons of asphalt for patching, eight tons for digouts, 109 tons for Water Division digouts, and 384 tons for paving; installed, fabricated and cleaned 218 signs; applied 145 gallons of paint; ground 491 sidewalks; milled 408 linear feet of gutter; and made 109 asphalt sidewalk repairs

# Parks and Recreation

- Capital Improvements:
  - ➤ RJM Design Group has begun the design for the trail, landscaping and signage improvements on Laguna Lake's south side. A project walk-through was done Aug. 17 with RJM and the Laguna Lake Advisory Committee to review existing conditions and to determine final trail alignment and planting areas.
  - ➤ Hirsch and Associates has completed the design for the Richman Park improvements. Staff has requested changes to facilitate storage of electrical equipment for the proposed athletic field lighting at Richman School.
  - ➤ The St. Jude medical clinic structure has been installed at Richman Park and will be operational this month. Final touches are being made to the building exterior, and staff is reviewing the turf and irrigation installation.
  - ➤ The Cedars Engineering contract was due to Cedars' failure to complete the design phase on the Lemon Park Restroom project. Staff is working with a vendor to develop a plan for a prefabricated restroom to be installed next winter, as well as other improvements at the park.
  - ➤ Parks and Recreation Commissioners approved the concept plan for Lions Field at their Aug. 14 meeting. Staff is preparing an RFP for design services.
- Adopt-A-Park: Staff is gearing up for the fall, which will begin Sept. 30

### Senior Multi-Service Center:

- > The Center is a host site for the yearly state-sponsored Homeowners and Renters' Assistance/Rebate Program. Volunteers in August assisted 45 persons.
- ➤ The Center's annual luau was Aug. 18. Approximately 160 persons attended the party, which was sponsored by the lunch program through Feedback Foundation.
- ➤ The Center's long-standing surplus commodity program, sponsored by Second Harvest Food Bank of Orange County, is held the last Friday of the month. The average number of households served monthly is 190, with an average of 298 individuals served monthly.

## • Maple Center:

- ➤ Camp Lemonade held a "Family Night Movie" Aug. 4; 100 people enjoyed a movie, popcorn, hot dogs and other treats.
- > The Camp Lemonade summer program ended Aug. 18. The last day finale included a luau.
- The Lemon Park Spray Pool closed Sept. 1.

### Valencia Community Center:

- > Playgrounds on the Go concluded a very successful summer at Richman Park. An average of 40 children participated daily in games, arts and crafts, and sports.
- ➤ The Valencia Task Force met in August with Congresswoman Loretta Sanchez at the Richman Community Center. The purpose of the meeting was to discuss the Task Force's accomplishments and to tour the St. Jude Medical Clinic.
- Maternal Outreach Management System (MOMS) began a series of classes for pregnant women.

## Garnet Community Center:

- Staff participated in interviews for the Specialist post at the Richman/Valencia Community Center.
- > Children and teens in August participated in field trips to Corona del Mar, Adventure City, and Knott's Berry Farm.
- ➤ On Aug. 26, the Center held a special event to register participants for the Center's different programs, and to raise funds for Secret Pal. Garnet Street was blocked off, and there were carnival games, music, and arts projects for youths.

- Tiny Tots: August found Imagination Station saying farewell to 31 kindergartenbound children. Former preschoolers visited to offer advice on elementary school and share art projects from their schools. The end of August was also busy meeting with new families anxious to begin their preschool adventures in September.
- Teen Programs: "Teen Scene" participants took a variety of fun-filled excursions to local theme parks including Knott's Soak City, Boomers, and Rock City (rock climbing). Participants ended summer with a bonfire at Huntington Beach Aug. 18.

### • Youth Programs:

- ➤ The "Summer Playgrounds" program visited Corona Del Mar Beach Aug. 4.
- ➤ The annual Lip Sync Talent Show was held at Hillcrest Park, with all Summer Playgrounds Program participants performing for family and friends.
- The summer playgrounds and day camp programs ended Aug. 18.
- Tennis Center: August was busy since temperatures cooled down for more playable weather. The second Summer Satellite tournament took place in August, with children ages 8-18 participating.

### Youth Sports:

- > The Little League and softball teams are settling into their winter seasons.
- ➤ Rangers Soccer is "busting at the seams" with more than 2,300 participants in 170 teams. The Rangers participated in the Friendship Tournament over the Labor Day weekend.
- Fullerton Pop Warner Football began its season Aug. 1 with approximately 420 participants. The teams will play their first games Sept. 9.
- Classes: Summer registration is winding down, with more than 2,500 residents participating in classes. Approximately one-quarter of the registrations was done through the Class eConnect website.

### Outdoor Recreation:

➤ This new program offered a Kid's Fishing Camp and Family Campfires. A total of 17 children ranging from 8-12 enjoyed two days of learning fishing etiquette and skills at Laguna Lake through the Fishing Camp.

➤ The Family Campfire Program continues to draw participants who hike Brea Dam, sing songs, tell scary stories, and eat s'mores on Friday evenings. As the Department further promotes outdoor recreation in the fall, it is expected even more interest will be generated.

### Cultural and Events:

- ➤ The Farmers' Market is in its fifth month of the 2006 season, and continues to attract good crowds. The Museum's Beer and Wine Garden expanded in August and has proven helpful in accommodating the growing number of customers. The 2006 Beer Mugs also sold out in August.
- ➤ The summer concert series ended Aug. 16. An estimated 500 people attended each of the weekly concerts, which featured music by local bands and free arts and crafts activities for children. James Intveld, who performed Aug. 2, was very popular with the crowd and is being considered for First Night.
- ➤ The Main Gallery is closed through the end of the month while a new air conditioning system is installed.
- ➤ Gayle Anderson of KTLA Morning News, came to the Downtown Plaza Aug. 9 to promote the 7<sup>th</sup> Annual "Dog Days of Summer" the following day. Approximately 15 dogs and their owners participated in the filming. Many positive comments were received from the public about the newscast.
- ➤ The actual "Dog Days" event was a huge success, with more than 900 people attending. "Dog Days" also served as a great way to promote Museum membership and spread the word about upcoming exhibits and events.
- ➤ The week-long art camps in August provided an outlet for young artists to explore their creativity through various media. The first session, for students entering grades 1-3, was full. The second session, for students entering grades 4-6, was smaller, allowing for more individualized attention, which parents appreciated.

# **Police**

#### Patrol:

At about 1 a.m. one night recently outside Steamers Cafe, a man was approached by a suspect who stole the man's wallet and fled in a vehicle. The vehicle was located by Corporal Adrian Wardle and Officer Stephen Rodriguez, and the victim's credit cards and an unloaded handgun were found inside. The suspect, who was taken into custody, was from Alhambra and on probation for robbery. He was also wanted on a rape arrest warrant.

- Officer Roger Tonon, responding to an arson fire on Bastanchury Road, he found a large field had been set ablaze. The Fire Department extinguished the fire before any structures or vehicles were damaged. The arson was not witnessed; however, two juveniles were seen running from the scene. Officer Tonon located the juveniles who initially denied involvement; however, on questioning, one juvenile admitted to setting the fire, and the other to being present.
- ➤ At approximately 1:30 on a recent Wednesday morning, a large fight broke out inside the Slide Bar Café. Responding officers determined three suspects had struck a customer on the head with beer bottles, causing head and facial injuries. The incident was captured by the restaurant security camera, and all three suspects were arrested.
- ➤ Officer Hugo Garcia had a busy evening recently. He first stopped a vehicle and arrested the driver on a felony narcotics warrant. Approximately 21/2 hours later, he stopped another car and arrested its driver for possession of narcotics. An hour later, the officer stopped a third car and arrested the driver on narcotics charges. It was a night of very hard, productive work by Officer Garcia.
- A man parking his car in his apartment complex carport was approached by a knife-wielding suspect and robbed. Taking \$90, the suspect fled on foot. The man ran to his apartment, grabbed a baseball bat and chased down the suspect, hitting the suspect three times with the bat. Unfortunately, the suspect took the bat from the victim and fled.
- An attempted carjacking occurred in the El Torito parking lot when a suspect approached the car owner and demanded his keys. During the carjacking, the suspect held his hand behind his back as though armed with a weapon. After giving the suspect his keys, the victim noticed the suspect was holding a screwdriver behind his back. When the victim attempted to take back his keys the suspect struck him several times with the screwdriver before running off. Officer Hugo Garcia located the suspect and, after a short foot pursuit, took him into custody for carjacking, robbery and aggravated assault.
- ➤ Officers responded recently to the Off Campus Pub, where they found two women fighting in front of a large crowd. Officer Jon Radus attempted to separate the combatants, which prompted the boyfriend of one of the women to become involved. Officer Radus twice pushed the boyfriend away and ordered him to stay back, however the boyfriend came at the officer a third time with fists raised. Corporal Sam Contino used a Taser to defend Officer Radus and the boyfriend and his girlfriend were arrested. Investigation revealed the boyfriend is a gang member from Carson.

# Redevelopment & Economic Development

- Transportation Center Master Plan: City/Agency staff, JMI, Morgan Group, and Johnson/Fain are preparing for the community workshops on the Transportation Center. The first workshop is tentatively scheduled for Sept. 28 at the Senior Center, with subsequent workshops planned Nov. 9 and Dec. 14. The initial workshop will include a recap of the downtown visioning session recommendations for the Transportation Center (Frank Fuller of Field Paoli will assist with this), as well as a "discovery session" where workshop participants will be provided with information to be mindful of as ideas for future development of the Transportation Center are considered.
- Amerige Court: The Draft Environmental Impact Report for the Amerige Court project was released for comment Aug. 21. There is a 30-day public comment period on the document. Staff plans to bring the project's architectural design to the RDRC for consideration Sept. 21 and to the Planning Commission Sept. 27. Staff will also present the architectural design to the Project Area Committee for review and comment during this time frame. The DEIR and project architectural design should be on the agenda for Council/Agency consideration in October.
- Fox Theatre: The Fullerton Historic Theatre Foundation will present its reuse plan
  for the Fox Theatre to the Agency Sept. 19. The Foundation's request to amend the
  Disposition and Development Agreement to modify the schedule of performance and
  conditions to the previously approved seismic loan was continued to the Sept. 19
  meeting.
- Civic Center Space Study: The City recently hired LPA of Irvine to provide a space needs study and initial architectural analysis for the Fullerton Library, Senior Center, and Boys & Girls Club. City/Agency staff, LPA, and members of boards and commissions of the Library, Senior Center and Boys and Girls Club are scheduled for a Joint Workshop Sept. 26 at the Main Library.
- Richman/Valencia/West Neighborhood: Per Agency direction, staff closed escrow on five properties in the Richman/West/Valencia neighborhood in May. An acquisition agreement for a sixth property was approved by the Agency in July and escrow should soon close. Staff anticipates placing the acquisition of six additional properties in the neighborhood on the Agency's Sept. 19 agenda.

 Food 4 Less: Staff has spoken with Terry O'Neil, public relations director for Food 4 Less Supermarkets. He confirmed a recent article in the Orange County Register that stated Food 4 Less will move into the space vacated by Albertson's at Orangethorpe Avenue and Euclid Street. The store will need some remodeling to match the format and layout of other Food 4 Less locations, but the plan is to be in a position to open in December. The store will provide employment for 80-100 people. Staff has offered to provide assistance with processing of permits through the Economic Development Action Team.